

Q. Is there V-Connect at the Prison?

A. To establish an account manually, contact VAC at the number below
1-800-786-8521 press 6 for a representative

Payments by mail should be sent to:

VAC - Dept. 2430

P.O. Box 122430

Dallas, TX 75312-2430-8517

VAC will accept on of the following payment methods

Master Card

Visa

Money order

Cashier's Check

The V-Connect Account funding minimum will be \$25.00 and the maximum will be \$100.00 for each V-CONNECT Account

Once an Inmate is released from custody, the owner of the V-CONNECT account will be instructed to call a toll free number (1-800-786-8521) to receive a refund.

The V-CONNECT account funding minimum will be \$50.00 and the maximum will be \$200.00 for each account. V-CONNECT accounts may only be funded once per day.

R&O UNIT

Q. What is the R&O Unit?

A. Inmates are housed in the R&O unit when they first enter the prison system. The purpose of the R&O unit is to intake, orient, and prepare the initial classification assessment, and Offender Management Plan (OMP) for all incoming inmates. Inmates are photographed, fingerprinted, as part of the identification process. Physical, Dental, and Mental Health examinations are conducted, and various tests are administered to detect physical or mental health problems. Inmates receive an orientation handbook that explains the rules of the Prison, the Inmate Code of Conduct, and the different programs that are available. After the inmates' initial assessment, an appropriate housing assignment is found.

Q. How long are inmates in the R&O process?

A. Inmates who are in Prison for the first time are assigned to the R&O unit for an average of 6-14 weeks. Inmates who have returned because of a parole violation may spend an average of 4-10 weeks. Inmates who have been in Prison before and returned because of a new charge may spend an average of 8-16 weeks. After their initial assessment and OMP, inmates will wait for an appropriate housing to become available.

Q. Why does it take so long for a new inmate?

A. Newly committed inmates need to go through an evaluation and assessment process in order to be classified and assigned housing. Information is compiled from the Courts, County Jails, and Adult Probation and Parole to complete the assessment.

Q. Why is everything taken away when entering the R&O Unit?

A. To ensure safety and security of the Prison, inmates are allowed only specific items. When inmates enter an R&O unit any property and clothing are taken and inventoried. The property is sent to a Prison's property unit and held for thirty days to be mailed out, picked up by friends and family or donated to charity.

Q. Where does the inmate go after the R&O Unit?

A. Inmates are transferred to an appropriate facility based upon their classification.

INMATE CLASSIFICATION

Q. How are inmates classified?

A. Inmates are classified to place them in the proper housing unit and security level in an attempt to provide safety for the community, staff, and other inmates. Inmates are initially classified in the R&O unit. They are reviewed or reassessed for level changes at least once a year, or more often according to their projected release date. There are five levels of classification. Most inmates have a level 3 or 4 classification:

Classification

Maximum-security

Level 1 – Death row

Level 2 - Close custody

Medium security

Level 3 - Inside compound

Level 4 - On property

Minimum-security

Level 5 - Off property

Facilities

Uinta facilities

Highly structured and supervised environment; typically confined to cell 23 hours a day; restrained in the presence of non-inmates.

Typically confined to cell 21 hours a day; must be escorted by an officer when leaving the unit; restrained in the presence of non-inmates.

All facilities except Uinta and Lone Peak.

Must remain inside a perimeter fence.

Must stay on Prison property but may go outside the fence on supervised work details. Need a parole date to reach this level.

Medium security facilities, Lone Peak, and Promontory

May, with approval, leave Prison property (home visits, off-property Utah Correctional Industries (UCI) work detail, etc.)

Officers also classify male inmates based on their personality type, which is determined by a combination of past records (behavior), observation, and the inmate's offense. Three categories are used:

1. **Kappa** - assertive and sometimes aggressive,